



Floor Care And Maintenance Viva Hybrid and Luxury Vinyl Flooring.

These products cannot be used externally, or in heat exposed sunrooms, conservatories, or external verandas / patios.

Correct maintenance is a necessary and vital requirement to maximise the performance of your floor. A well-maintained floor will provide many years of service life and add to the overall warmth and charm of the interior décor.

General maintenance; how to care for your Hybrid & Vinyl floor.

- Vacuum (bristles down) or sweep (with an electrostatic broom, soft bristled broom, or wood floor mop) your floor regularly to remove grit or objects that may scratch the surface of your floor.
- Any spills should be wiped off the surface of the floor as soon as they occur.
- Do not use hard bristled brushes or steel wool scouring pads to clean hard to remove spots or blemishes.
- Keep pets' claws properly trimmed to avoid excess scratches and gouges.
- For sticky spills or ingrained dirt and grime, clean with a well-rung out mop using warm water and a PH neutral, non-abrasive floor cleaner. Do not use supermarket floor or general cleaning solutions as they are generally concentrated as they may damage the surface coating.
- We recommend the use of BONA (Stone, Tile or Laminate Cleaner) or LOBA floor care solutions.

Always follow manufacturer's instructions.

Prevention maintenance

- Sun Blinds or window covering protection is required to reduce excessive heat and UV exposure.
- Do not steam mop or excessively wet mop floor surface area after installation. Too much water may allow seepage through the click profile and will create a moist environment under the floor planks.
- Do not use waxes or common household supermarket cleaners or detergents on the floor. These types of cleaning solutions are very abrasive. Long term use will dull the sheen level of the coating.
- Placing colour-fast, dirt trapping mats at all external entrances will help to keep dirt and grit off your floor as well as absorbing any excess moisture.
- Use high density felt floor protectors on the underside of all moving furniture or furniture that may be moved from time to time to help prevent premature wear and scratches.
- Install protective, clear vinyl chair mats under any office chairs or castor wheels that may be used in areas where your flooring is installed. Avoid plastic or castor wheels directly on the surface of your floor.

- Do not let sand, dirt or grit build up on the floor surface, sweep regularly.
- Avoid walking in narrow point or stiletto type shoes as they may damage the surface of your floor.
- Do not use masking or other types of adhesive tapes on the surface coating, removal at a later stage may result in coating damage.
- When moving heavy furniture or items back into position after the installation has been completed, use rigid protective sheets on the surface of your floor and avoid sliding or dragging furniture or appliances into place across the surface of your new floor
- Place drip pans or protective matting under pot plants and animal feeding or bedding areas to avoid moisture ingress and mold.
- Ensure there is a humidity range of 35% - 50% in the room. Long-term exposure outside of this range may result in changes to the flooring surface. For site specific circumstances please consult with your flooring installer or retailer for advice.
- For site related damage such as deep scratching or impact gouges it is possible to uplift individual and surrounding planks to replace any damaged or unsightly flooring. Whenever possible its always important to keep some leftover planks for damage incidents that may occur during the lifecycle of the product.

Disclaimer: we have used all reasonable endeavours to ensure the accuracy and reliability of the information contained herein and, to the extent permitted by law, will not be liable for any inaccuracies, omissions, or errors in this information nor for any actions taken in reliance on this information. Products must be installed in accordance with relevant installation recommendations and industry best practices.